



## **Tourism Excellence - Team Member of the Year**

This award recognizes an individual staff member who demonstrates extraordinary commitment, professional growth, and a "customer-first" mindset. It aims to celebrate those who are instrumental to the daily success of a hotel, club, or tourism business. The winner is someone who inspires their peers, delights guests, and consistently contributes to the positive reputation of the tourism industry.

### **Scoring**

- **Written submission: 70 marks**
- **Evidence & References: 30 marks**
- **Total score: \_\_\_/100 marks**

### **Written submission – 70 marks**

1. Provide an overview of the nature of your role. Provide three specific examples from the past 12 months where you went above and beyond your standard job description to assist a guest or member. What was the outcome of your actions? (150-200 words).
2. Why are you passionate about working in the tourism and hospitality sector, and how do you see your career evolving over the next two years? (100 words)
3. Great tourism experiences are a team effort. How do you contribute to a positive team culture? (100 words)
4. How do you keep your industry/product knowledge up to date? List any training, certifications, or self-driven learning you have undertaken this year to enhance your performance. (100 words)
5. Describe a problem you noticed at work, what you did to fix it, and the result for the business or guest's experience (150-200 words).

### **Evidence & References - 30 marks**

Evidence of the recognition to your outstanding performance by management, colleagues or other associations.

Please submit the above and send by drop box link:

- Your completed nomination entry on word doc
- Jpeg images
- Media files in Mp3
- Your company logo in jpeg
- Your contact details, email phone number and name of business and address
- Make payment of \$120 admin fee on our website link "Pay Nomination Fee"



Email all the above to: [awards@wstourism.com.au](mailto:awards@wstourism.com.au)

**Submission deadline: 20<sup>th</sup> July 2026**  
**Finalists Announced: 3<sup>rd</sup> August 2026**  
**Awards Night: Friday, 16<sup>th</sup> October 2026**

**Good luck!**

**Book your Awards night tickets to support this incredible event for Industry!!**

**Thank You,  
Western Sydney Tourism Taskforce NSW Inc**